

HOW TO GET STARTED WITH GLOOKO® AND UPLOAD DATA



CREATE AN ACCOUNT ON THE WEB

You can create your Glooko® account on the web at join.glooko.com.

Create the account by entering your name, email, date of birth, country, phone number (optional).

Then create your profile by selecting your type of diabetes, time since diagnosis, and current therapy method(s).

NOTE: Parental consent is required for minors.

Once the registration is completed, go to my.glooko.com in your web browser to access your account.

If you receive an invite via email from your healthcare provider, your account is already created. Click the **Activate Account** button within the email and follow the on-screen prompts to activate your account.

The screenshot shows the 'Activate Your Account' page on the Glooko website. At the top, there's a language selector set to 'English (UK)'. Below it, a header section explains that Glooko enables users to sync their diabetes device data and track activity. There are tabs for 'Web' and 'Mobile'. The main form area is titled 'Create Password' and includes a password field with a strength indicator, a 'Password must be 8 characters, 3 numbers and 3 special characters (e.g!)' note, and a 'Date of birth' section with dropdowns for Day, Month, and Year. Below the form are 'Terms and Conditions' with three checkboxes: 'I agree to Glooko processing my data in accordance with the Glooko Privacy Notice', 'I have read and agree to Glooko's Terms of Use', and '(Optional) I agree to receive informational updates, news and other marketing communications by email. I understand that I can unsubscribe at any time.' An 'Activate' button is at the bottom right.

CREATING AN ACCOUNT VIA GLOOKO® MOBILE APP

Joining with the Glooko® Mobile App includes the same steps as creating the account on your computer.



Scan QR code or visit join.glooko.com to download.



SHARE DATA

You can share data with you clinic by adding your clinic's ProConnect Code. This code is unique for your clinic and makes it possible for you to share your data with them.

The **ProConnect Code** is added in the **Settings page** under the **Account tab**.

My clinic's ProConnect Code: _____ →

As a patient, you can share your patient account with several clinics. It is also possible to enter the clinic's ProConnect Code via the Mobile App.

If you received an invite from your health care provider via e-mail, the clinic's ProConnect code will already be filled in.

The screenshot shows the 'Account' settings page. It has three columns: 'Email Address' (john.doe@hotmail.co.uk with a 'Change Email' link), 'Password' (masked with dots and a 'Change Password' link), and 'Language' (English with a 'Change Language' link). Below these is the 'ProConnect Code' section, which shows a 'Primary Provider' icon, a 'Demo account UK team' label, and a text field containing 'ukteamdemo'. At the bottom is a button labeled '+ Add New Code'.

VIEW DATA

To view the data login to my.glooko.com on a mobile or a computer.

UPLOADING OF DATA

CONNECTING YOUR DEVICES ON YOUR SMARTPHONE

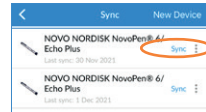
1. You can set up your glucose meter by going to the **Sync menu** (upper right hand corner from the Home Screen)
2. Tap **New Device** (iOS) or **Add Device** (Android)
3. Select the appropriate device (BGlucose Meters, or Continuous Glucose Monitor, Smart Pens, Connected apps or Fitness and Health Devices).
4. Select your meter from the list and tap **Done**.



UPLOADING A DEVICE IN THE MOBILE APP

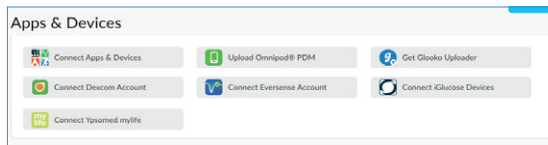
1. In the Home screen, tap **Sync**.
2. Select your device, then follow the on-screen instructions to sync your device and to upload your data.

The Glooko® Mobile App will let you know and will give you instructions if you need to use another method to upload your data.



CONNECTING APPS FROM YOUR COMPUTER

1. You can set up your connection with external apps by going to the **Settings page** in your Glooko® account.



2. In the **Settings page**, scroll down to the **Apps and Devices tab** you can choose to connect diabetes & Health apps.
3. Select the appropriate app and continue with your login credentials for the selected App to create the connection.

GLOOKO® UPLOADER

1. Click **Get Glooko® Uploader** in the **Apps and Devices** tab of the **Settings** page in your Glooko® Account.

2. Download the app for Mac/PC and follow the installation instructions.



3a. Start Glooko Uploader® by double clicking on the icon on your computer.

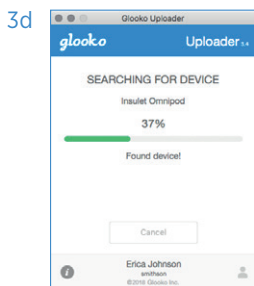
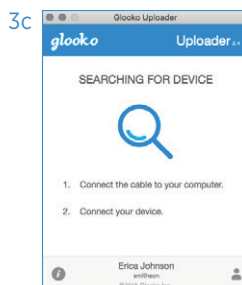
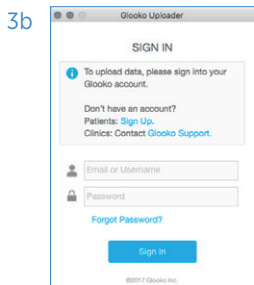


b. Login to your Glooko® account.

c. After connecting the cable to the computer, connect the diabetes device to the cable. Glooko Uploader® will automatically search for the device.

d. Then start to upload data to Glooko®.

e. When the upload is completed the Glooko® Uploader will notify you.



Find more resources available at support.glooko.com



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glooko®
BETTER TOGETHER